



**emmaus**  
**Oxford**  
working together to end homelessness

**Annual report 2018/2019**



# Introduction



Welcome to our annual report for 2018/2019. It feels like the world has changed a great deal since we started writing this in early 2020.

Firstly thank you to our supporters for stepping up to help during the COVID-19 outbreak and resulting lockdown. We have been delighted by your kindness and generosity. The future looks both uncertain and difficult but we will continue working hard to support our companions.

Emmaus Oxford will always be a home for as long as people need it. In 2020 and beyond we still aim to help more of our companions progress through training and education and supporting more people to move out when they're ready. We believe that by doing this we can reach more of the homeless and vulnerably-housed people who need us now.



I want to say a thank you to the donors who have supported us so generously this year. We've received some transformational grants from charitable trusts and it's my pleasure to thank all of our most generous supporters by name in this report.

Emmaus Oxford is continuing to adapt to the times and make the most of opportunities to reach and help more homeless people. Thank you for being a part of that.

Eddie Blaze  
Chief Executive Officer

## Our achievements this year

19

homeless people started external work, training, education or volunteering

250

tons of goods saved from landfill

9

people moved on into stable accommodation

14

people started NVQs whilst working in our store

7

people started housing applications or improved their skills in maintaining a tenancy

38

homeless people lived and worked with us.



## Shelly's story



I lived in Kent all my life and raised my five children there. My job was working with special needs children but it was part-time plus some volunteering. I did this for twelve years, as my kids grew up and started to leave home to lead their own lives. Eventually though the debts piled up and I couldn't afford to pay my rent. Nobody told me I could get a rent top up because I was working part-time; my rent arrears kept building up. When it got to £1,000 they evicted me.

They just kicked me out. I ended up staying on my friend's sofa. I was very lucky not to be rough sleeping. I don't like to think about what could have happened. The experience of being homeless would have a huge impact on anyone, but I think being a women out there alone is a scarier prospect. I was so fortunate not to end up vulnerable on the streets.

I used to visit a local day centre who would provide meals and also give advice. After about six months, someone there recommended applying to Emmaus. A few months ago I decided to move to Emmaus Oxford and I've settled in well. Emmaus is brilliant and feels like one big family. .

Everybody's been in the same situation but we all have different stories. It's helped me do so many things and opened up so many opportunities for me. I've been supported to get many qualifications over the years. I'm qualified to use a forklift truck and achieved NVQ Level 2 in Warehousing and Storage, Level 3 Food Hygiene and Level 3 First Aid.

The support team here at Emmaus Oxford is amazing. They know I'm ready and so they push me – in a good way – to try new things. I'm proud that I now have a diploma in Special Needs Education and am working to complete a course on Children and Young People's Mental Health. All my training has been paid for by the Emmaus UK Companion Training Fund.

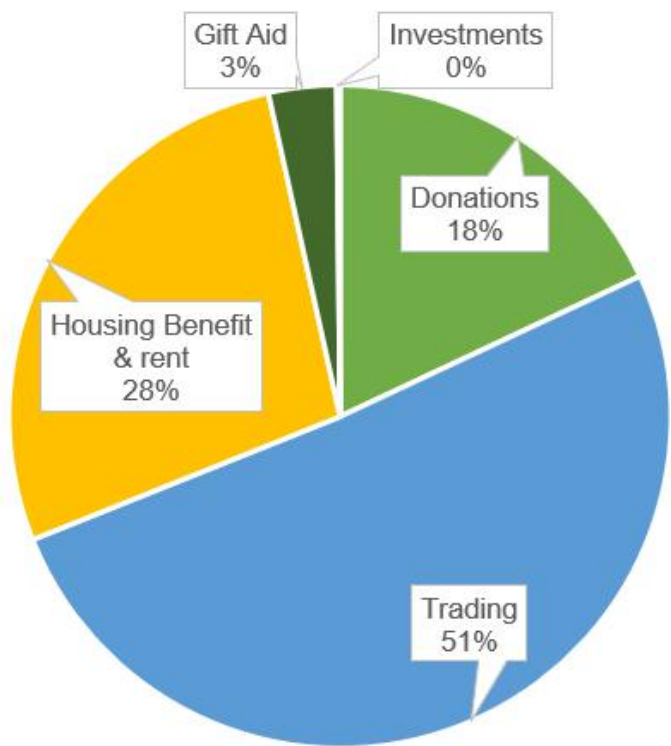
Every week I also like to help out by cooking hot meals for the Emmaus Oxford solidarity project; it's great that once a week, local homeless people can drop in for food, supplies and advice. I now feel ready to plan for the future.

I've been applying for lots of volunteer roles and was really excited when a local special needs school recently invited me in for a chat and offered me a position helping out in classes. I'm really looking forward to starting this soon. I

It's the next step of my journey. My plan is to volunteer and get my foot in the door so I can eventually look for a part-time job, get on the housing register and find somewhere to live. I'm on a new adventure now and the future's exciting, thanks to Emmaus.

The following figures are from our accounts for our financial year running from 1 September 2018 to 31 August 2019.

## Our income



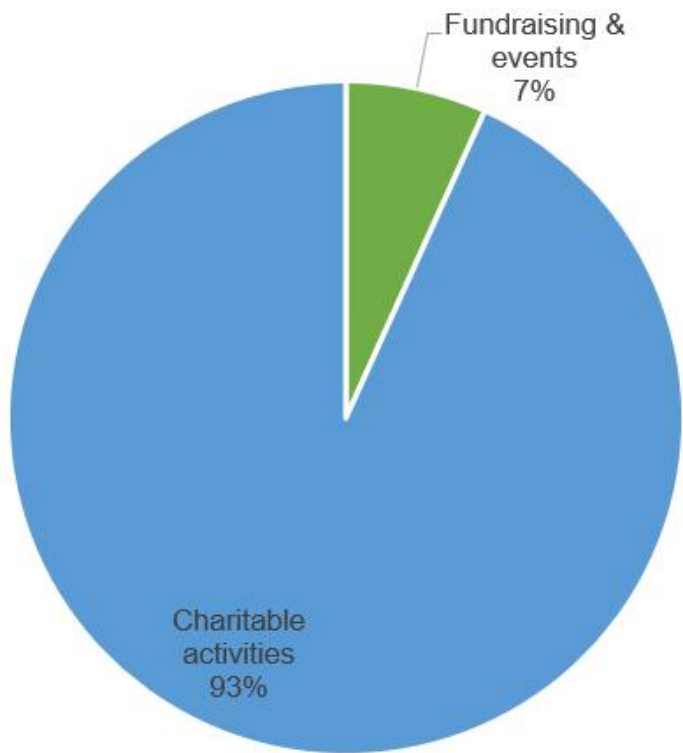
Our total income was **£874,4719**, an increase of 18% on our previous year.

This is to due to increased income from our trading activities and from fundraising.

We retain reserves of three months' running costs.

## Our spending

Our total spending was **£793,459**.



# Thank you

Emmaus Oxford could not continue to help homeless people without our supporters. As always we want to say a big thank you to everyone who has donated money or items this year, and to all of the customers who use our store. We'd also like to specially thank the following organisations and individuals for supporting us financially this year:

The Lloyds Bank Foundation  
The Society of the Holy Child Jesus CIO  
Oxford Poverty Action Trust (OxPAT)  
Mrs Charlotte Heber-Percy  
The Helen Roll Charity  
The Screwfix Foundation  
The Police Property Act Fund  
The Church of Our Lady and St Edmund  
The estate of Miss Rosemary Druce  
St Aldate's Parochial Charity  
The Miss Lawrence Trust  
The Lord Faringdon Charitable Trust  
The Tanner Trust  
St Margaret's Church  
The Human Rights Fund  
Oxford Round Table  
All Souls College  
CALA Group Community Bursary  
The Champriss Charitable Trust  
The Cumber Family Charitable Trust  
The D J Robarts Charitable Trust  
Mr & Mrs J A Pye's Charitable Settlement  
The Robert & Margaret Moss Charitable Trust  
The Stanton Ballard Charitable Trust  
Professor Angela Vincent

Mr and Mrs Paul and Liz Mostyn  
The Parish Church of St Andrew, Old Headington  
St Andrew's Church  
Merton College  
Mr Sandy Arbutnot  
The HDH Wills 1965 Charitable Trust  
New College Chapel  
The Parish of Wootton, Glympton & Kiddington  
St Hugh's College  
St Martin Benefice Trust  
Magdalen College School  
Our Lady's Junior School (Abingdon)  
Ms Kelly Page  
St John's College  
Mr Russell Brimelow  
Dr Michael Hobbs  
Mrs V Frampton  
The SLG Charitable Trust  
Mr David Young,  
Ms Lizzie Henderson

We would also like to thank all donors who prefer to remain anonymous, all Friends of Emmaus Oxford and everyone who donated through The Big Give 2018

Emmaus Oxford is registered charity number 1066618 and registered company number 3422350

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