



Annual report 2017/2018

Introduction

It is sad to see homelessness increasing in our city. According to Oxford City Council's official figures, the number of rough sleepers has more than quadrupled since 2011. Rough sleeping is just the tip of the iceberg, with many more people in unsuitable or temporary housing.

We want to be here to support homeless people for as long as we're needed. To do that we are growing income from our trading and fundraising activities. Our new store in Cowley continues to attract wonderful donated items and provide a great service to customers. We also now offer a house clearance business.

Looking ahead we want to make sure we reach as many homeless people as possible and to help people move through our service to greater independence. We couldn't continue to do this without our supporters - thank you to each of you.

Hugh Crisp
Chair of Trustees



Our year in review

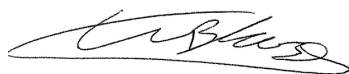
This has been another busy year for Emmaus Oxford and we have had 99% occupancy rate.

We are continuing to offer homeless people accommodation, support and meaningful work for as long as they need it. Most of our Companions tell us they want us to be a short-term support whilst they rebuild their lives, and the average length of stay is two years.

With that in mind we continue to focus on helping people to move on. This year we started offering NVQs as part of our training programme. Thanks to the hard work of the staff and Companions in our store, income rose by 4.7% this year.

We celebrate our tenth anniversary in 2019, and this is a real chance to take stock of where we've been and where we want to go. We want to help people like Darren (featured below) to find a lasting way out of homelessness.

The climate continues to be tough, but thanks to our supporters and customers we will keep on helping homeless people to build a brighter future.



Eddie Blaze
General Manager



Our impact this year

33

homeless people lived at Emmaus Oxford

19

of those people started external work, training, education or volunteering

4

people moved on into stable accommodation

12

people started NVQs whilst working in our store

21

people moved started housing applications or improved their skills in maintaining a tenancy

Darren's story



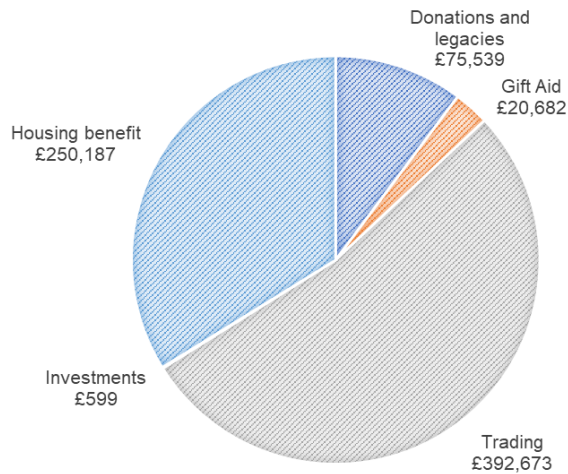
For 12 years I was in and out of homelessness; it was all I knew. Occasionally I did find a place to stay for a while, but a lot of the services only give you a certain amount of time to stay there before you have to move on again.

Now I've moved to Emmaus things feel more secure. Six months in, and the team here are supporting me with my issues and I was going to counselling for a while. My mental health is slowly improving day by day, which is such a good feeling.

I'm actually learning things too, because I'm working as well. I help to run the charity store van service, collecting and delivering furniture for customers. I'm also being given the chance to gain some qualifications. Emmaus has helped me progress and achieve things I didn't think were possible. I've finally got a place to call home, for as long as I need it

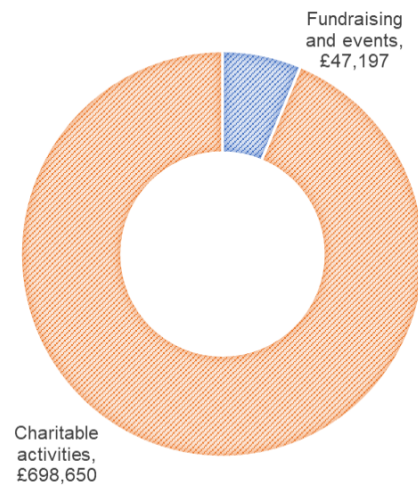
The following figures are from our accounts for our financial year running from 1 September 2017 to 31 August 2018.

Our income



Our total income was £739,680.

Our spending



Our total spending was £745,848. We spent 94% of our income on our charitable activities.

Thank you

Emmaus Oxford could not continue to help homeless people without our supporters. A huge thank you to everyone who has donated money or items this year, and to all of the customers who use our store. We'd like to specially thank the following organisations and individuals this year:

The Lloyds Foundation
The estate of Rosemary Druce
Oxford City Council
St Michaels and All Saints Charities
Oxford Poverty Action Trust (OXPAT)
The Rowse Family Trust
The Boutell Bequest
The Helen Roll Charity
Lord Faringdon's Charitable Trust
St Aldate's Parochial Charity
The Bartlett Taylor Charitable Trust
The Champriss Charitable Trust

The Cooper Charitable Trust
The Doris Field Charitable Trust
St Margaret's Church
All Souls College
St Andrew's Church
The Church of St Mary the Virgin
Parish of Cumnor
Mr Terry Cudbird
Professor and Mrs Maclean
Mrs Helen Raeburn

Emmaus Oxford is registered charity number 1066618 and registered company number 3422350