

Volunteer Charity Shop Retail Assistant

Join our friendly team, meet new people and do some good.

The welcoming faces of our retail volunteers are the first port of call for our customers visiting our [our second-hand charity shop](#) on Red Lane in Coventry, and are there to answer any questions, sort stock & keep the space to a high professional standard. Our retail volunteers help to run our shop and are always in demand.

We'll give you full training, so if you think you might have a flair for creating shop floor displays or helping customers, this role is for you.



How you'll help:

- Helping to keep our Emmaus shop organised, clean & tidy.
- Ensuring products are presentable, clean & in the right location.
- Maintaining window displays & creating new ones when needed.
- Delivering great customer service representing Emmaus Coventry & Warwickshire by greeting & serving each customer in the store.

What you'll bring:

- An engaging & friendly personality.
- Clear & good verbal communication.
- Great punctuality & excellent timekeeping.
- Experience in customer service or retail would be useful, but not essential.

Could you spare a few hours?

- Our shop is open Monday – Saturday, 10am to 4pm. We ask our Volunteer Retail Assistants to kindly volunteer at least once a week.

Location:

- Based at our Emmaus shop, 70 Red Lane, Coventry CV6 5EQ

Training, Support & Benefits:

- You'll get a 20% Volunteer Discount at our Emmaus shop.
- We'll train you up in Customer Service, Health & Safety and Manual Handling.
- Lunch is provided.
- Travel expenses refunded.

Find out more and apply

If you want any more information then please call Falishia on 02476 651094/ 07739323539 or email Falishia.channer@emmaus.org.uk.

You can apply for this role now by completing our Volunteer Application Form, available to download in the '[Volunteer with us](#)' section of our website.