

Volunteer Assistant Van Crew

About this Emmaus Coventry & Warwickshire volunteer role

Every weekday our vans are out around the Coventry and Warwickshire area collecting donations and delivering items purchased from [our second-hand charity shop](#) on Red Lane, Coventry. Vital to the smooth running of the vans is a team of volunteers who support the drivers.

If you enjoy being out and about on the road, are happy to get stuck in with loading and unloading items on the van and maybe want to learn more about how van schedules are organised, then this is the role for you. You'll always be accompanied by one of our van drivers.

We'll provide training in heavy lifting techniques and all PPE required for this role is supplied.



Main Duties:	Skills Required:
<ul style="list-style-type: none">• Collecting items of furniture being donated for us to resell, from local homes and businesses.• Delivering items purchased by our shop customers, to local homes.• Collecting bulky waste items on behalf of the local council (this earns money for our charity).• Loading & unloading items from the van, to transport them between our shop & our warehouse.• Phone call handling.• Delivering great customer service representing Emmaus Coventry & Warwickshire.• Helping to assess the quality of and identify potential risks associated with goods being donated.	<ul style="list-style-type: none">• Good strength & stamina.• Great punctuality & attendance.• Clear communication.• A positive & helpful attitude.
	Experience Required:
	<ul style="list-style-type: none">• No experience required.• Experience in manual handling & heavy lifting would be useful.

Time Commitment:

We ask our Assistant Van Crew to volunteer at least once a week, during Monday to Friday, 10am – 4pm.

Location:

Based within Coventry city, our vans will also drive around the wider Coventry and Warwickshire area.

Training, Support & Benefits:

- Manual Handling in-house training provided.
- Health & Safety in-house training provided
- Further optional training & support provided on-site & online.
- All PPE required is supplied for this role.
- Lunch is provided.
- Travel expenses refunded.
- 20% Volunteer Discount at our charity shop.

Find out more

If you want any more information then please call Falishia on 02476 651094/ 07739323539 or email Falishia.channer@emmaus.org.uk

You can apply for this role now by completing our Volunteer Application Form, available to download in the '[Volunteer with us](#)' section of our website.