



Emmaus Cambridge
Green End, Landbeach, Cambridge CB25 9FD
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Email: collections@emmauscambriage.org
Website: www.emmauscambriage.org

Donating Items to Emmaus Cambridge

We welcome donations of good quality furniture and household items that we can sell in our shop at Landbeach.

Donating goods to Emmaus means that in addition to helping us provide meaningful work for the previously homeless people who live and work at Emmaus Cambridge, you are also helping to reduce the huge quantity of waste going into landfill and giving a second life to things that would otherwise be wasted.



Over the last year you have helped us to sell 495 tonnes of goods and recycle another 241 that would otherwise have ended up in landfill. Many of these items have gone to families who might otherwise have struggled to find good, basic furniture. We are happy to collect donated items but it may take a little while for our van to get to you. To arrange a collection, please either telephone us on 01223 863657 extension 225 or contact us by email on collections@emmauscambriage.org. There is also information on our website plus a form which guides you through the information we need.

Sometimes we will say no when items are offered to us. This is because we have to dispose of items we cannot sell and we have to pay to do this. Many people think that charities are exempt from such charges but sadly we are not. Please do not, therefore, be offended if we have to refuse an item. If you are in any doubt about what condition goods need to be in, then ask yourself the question "Would I buy it in this condition?"

Upholstered items (eg sofas, chairs, beds and headboards) must have a label attached stating that they comply with the Furniture & Furnishings (Fire Safety) Regulations 1988. Labels stating compliance with later Acts are also acceptable. Mattresses must have a label stating they comply with British Standard BS7177. We cannot collect/dispose of items which lack these labels. We will also refuse items that are badly soiled or worn.

Thank you for supporting us in our work and we hope that you will continue to do so.

The information you need....

You can bring your items to our shop which is open Monday to Saturday from 9am to 5pm and on Sunday from 10am to 4pm. We have plenty of people who can help you unload.

If you would like us to collect your donated items you can contact us in various ways:-

1. In person when you visit our shop;
2. By telephone on 01223 863657 ext 225;
3. By email to collections@emmauscambbridge.org
4. By using the donate items button on our website www.emmauscambbridge.org

Whilst we aim to collect items as quickly as we can, it can take up to three weeks so we hope that you will be patient with us.

The information we need to arrange a collection...

1. **Your name**
2. **The address we will be picking up from (including the postcode)** – we try to plan a route which uses our van as effectively as possible. Knowing all of the information means that we can let you know more quickly when we can collect.
3. **A telephone number** – this is the best way of contacting you because we can sort any queries simply and quickly. We are also happy to communicate via email but would always ask for confirmation that a message has been received.
4. **A list of the items to be collected** – we try to collect from people as quickly as we can and do not like to disappoint people by cancelling at the last minute because our van is full or alternatively to come back with a van which is only half full. We do understand that sometimes you may not be in a position to give a complete list initially and we will do our best to be flexible.

Preferred day and/or time if there are only certain days on which you are available. We pick up on a daily basis Tuesday to Saturday but obviously Saturdays do tend to book up quite quickly.

Items we can accept:-

Good quality furniture;

Soft furnishings - Beds, mattresses, sofas etc with a valid 1988 or later Fire Safety label

Electrical items in working order - fridges & freezers (*door seals intact and all plastic food trays in place and uncracked*), cookers, microwaves, washing machines, dishwashers, tumble driers, large goods such as oil filled radiators, air conditioning units, electric beds/chairs, bagless vacuum cleaners and car vacuum cleaners, DVD players, digiboxes, standard and table lamps;

Bric a brac;

China, glassware and kitchenware;

Books - Good condition paperbacks, coffee table books, hardbacks (with covers), childrens' books, historical first editions and annuals in good condition;

Curtains, household linens and fabrics, rugs;

Clothes;

Records, CDs & DVDs;

Tools, Garden tools, mowers, strimmers, plants;

Sewing machines - Mechanical or treddle only please;

Bikes;

Pianos - There does tend to be a very long waiting list for collection of these as we only handle one at a time in the shop.



Items we cannot accept:-

Faulty or small electrical items - toasters, food processors, ceiling pendants, electrical fans;

Electrical items such as pre-flat screen televisions, video recorders, fires with open bars, organs, electric blankets, sewing machines, computers, fax machines, printers, hedge trimmers or chainsaws;

Any gas appliances, gas bottles, paint, paraffin, petrol, aerosols or other flammable substances;

Carpets;

Upholstered furniture containing foam without correct label including beds, sofas, chairs, cushions or furniture which needs re-upholstering;

Inflatable items such as dinghies, mattresses

Safety equipment eg crash helmets;

Baby items;

Office desks;

Ladders;

Self-assembly furniture, large wall units, laminated furniture, doors containing glass;

Plastic garden furniture.



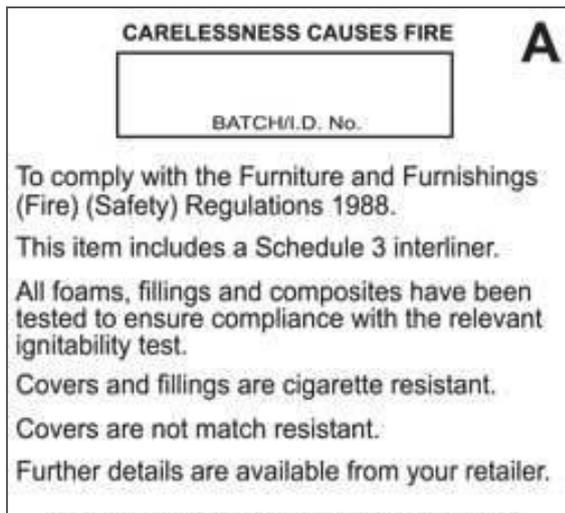
The labels we keep talking about!



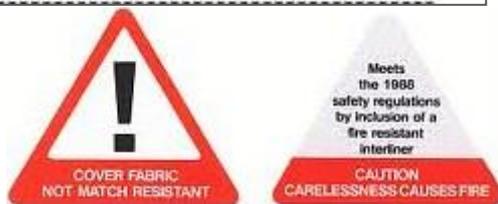
This is the BS7177 label which should be found on mattresses.



This label may be found on new furniture which meets the filling requirement and is cigarette resistant. The word 'product' may be substituted for the word 'furniture' on the second side of this label.



This type of label may be found on new furniture which meets the filling requirement and is both cigarette and match resistant. The labels do vary from manufacturer to manufacturer as some put more information on their labels.



This label may be found on new furniture with a limited range of cover fabrics. The cover fabric is not match resistant, but the furniture has an interliner which passes the specified test. The furniture meets the filling requirements and is cigarette resistant.

